# **HEALTH INSURANCE APPLICATION FORM**

Application form for policies incepting from the 1st of February 2024.

PRINC	PAL INSURED	
Title:	Initial/s: Surname:	
First Name:		Gender: M F
Maiden Name:	Language: Policy Inception Date:	
ID No:	Date of Birth: Y Y Y M M D D (Debited in advance)	Y Y Y Y M M D D
Passport No:	Cell: Work Phone:	
Email:		
Physical Address:		
		Postal Code:
	SS FOR ONEPLAN CLAIM CARD (only if Oneplan Claim Card selected): livery to below address between 8h00 to 17h00 weekdays	
Street Address		Postal Code:
and Number: Suburb:		
City:		
Province:		
Contact Number	for Delivery:	
Employer:	Occupation:	
Work		
Address:		
Concellation and		Postal Code:
Employment Period From:	Work   Monthly   R 1 500   R 5 000     Phone:   Household Income:   - R 5000   - R 10 000	- R 20 000 > R 20 000
DEPEN	DANTS	
Marital Status:	Single Married Divorced Widowed Long-term Relationship	
PARTNER / SPOU	SE INFORMATION:	
Title:	Initial/s: Surname:	
First Name:		Gender: M F
Maiden Name:		
ID No:	Passport No: Cell:	
Email:		
CHILD 1:	ID/Passport No:	
Surname: First Name:		Gender: M F
CHILD 2:		Gender: M F
Surname:	ID/Passport No:	
First Name:		Gender: M F
CHILD 3:	ID/Passport No:	
Surname: First Name:		Gender: M F
CHILD 4:		
Surname:	ID/Passport No:	
First Name:		Gender: M F
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#### CHOSEN BENEFICIARY DETAILS - In the event of the Principal Insured's Accidental Death

Surname:		
		Gender: M F
		Language:
Cell:	Home Phone:	
by ticking the appropriate box		
E PROFESSIONAL E	EXECUTIVE	
	cell:	Cell: Home Phone:

(If you would like to order additional Oneplan Claim Cards for your spouse or dependants, you are welcome to select one of the options below at an additional cost of R160 per card. Please tick the appropriate box, with the full name of whom the card is for)

1 First Name:	R 160
2 First Name:	R 160
3 First Name:	R 160
4 First Name:	R 160

## QUESTIONS

Provide the details of the medical doctor/ specialist that you or any dependants have consulted with in the past 12 months.

	Name	Dr	Type (GP/Specialist)	Contact details	Last consultation
Policy holder					
Spouse					
Dependant 1					
Dependant 2					
Dependant 3					
Dependant 4					

Provide details and proof of membership of all previous medical schemes cover that you and any of your dependants belonged to. Membership certificates, which reflects the termination date and/or condition specific waiting periods imposed, must be submitted with application. Should membership certificates not be provided underwriting will be imposed, including:

A 3-month general waiting period for hospital cover, except in the event of an accident;

A maximum 12-month exclusion for all pre-existing conditions;

A late joiner penalty

	Name	Medical Aid	Member number	Start date	End date
Policy holder					
Spouse					
Dependant 1					
Dependant 2					
Dependant 3					
Dependant 4					

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# **HEALTH INFORMATION**

Height / Weight	Name	me				Name				
	Height	W		Weight		Height			Weight	
	Name					Name				
	Height	w		Weight		Height			Weight	
	Name					Name	ame			
	Height			Weight		Height			Weight	
Alcohol consumption	Name	ame			<u> </u>	Name				
(1 unit of alcohol = 1 measure of spirits, ½ pint of beer or 1 glass of wine)	Units per	nits per week				Units pe	r week			
Smoke	Name				Name					
	Per day					Per day				
	Stopped past 24 months				Stopped past 24 months					
	Reason fo	or stoppin	g			Reason f	or stoppi	ng		

### **\*NEW - MEDICAL QUESTIONS**

Have you or any of your dependants EVER been diagnosed and or treated with any of the following conditions or disorders?

1. Heart and Cardiovascular (Related) Conditions: e.g., High blood pressure, cholesterol, murmurs, chest pain or heart attack, aneurysm, etc.

Name & Surname	YES	NO	Condition

2. Ear, Nose, Throat (ENT) and Eye: e.g., Defective vision or hearing, cataracts, glaucoma, ENT infections or allergies

Name & Surname	YES	NO	Condition

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#### 3. Blood Disorders and Spleen: e.g., Anaemia, lupus, clotting disorders, etc.

Name & Surname	YES	NO	Condition

#### 4. Endocrine System: e.g., Diabetes, thyroid disorders, Addison's Disease, growth disorder

Name & Surname	YES	NO	Condition

#### 5. Brain and Nervous System Conditions: e.g., Stroke, epilepsy, migraine/recurring headaches, Parkinson's, paralysis, etc.

Name & Surname	YES	NO	Condition

#### 6. Mental Disorders: e.g., Depression, anxiety, eating disorders, ADHD

Name & Surname	YES	NO	Condition

#### 7. Lung or Respiratory Conditions: e.g., Asthma, sinusitis, emphysema/COPD, TB

Name & Surname	YES	NO	Condition

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# 8. Female Reproductive System: e.g., Abnormal pap smear/mammogram, endometriosis, infertility, menstrual disorders, uterine infection, ovarian cyst

Name & Surname	YES	NO	Condition

#### 9. Male Reproductive System: e.g., Prostate abnormalities, infertility

Name & Surname	YES	NO	Condition

#### 10. Urinary System: e.g., Kidney stones, kidney infections, bladder infections

Name & Surname	YES	NO	Condition

#### 11. Disorders of Digestive System including Stomach, Gallbladder, Pancreas and Liver: e.g., Ulcers, heartburn, hernias, infections/ inflammation, gall stones, hepatitis

Name & Surname	YES	NO	Condition

#### 12. Disease of the Skin, Muscles, Bones or Joints: e.g., Arthritis, eczema, psoriasis, gout, back/neck/joint pain, etc.

Name & Surname	YES	NO	Condition

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#### 13. Chronic Conditions (please specify below)

Name & Surname	YES	NO	Condition

#### 14. Previous accident or injuries (please specify e.g broken bones, muscular, etc.)

Name & Surname	YES	NO	Condition

#### 15. Removal or Diagnosis of Cancer, Growth or Tumour (please specify below)

Name & Surname	YES	NO	Condition

#### 16. Any surgical procedure in the last 12 months (please specify below)

Name & Surname	YES	NO	Condition

# 16. Are you aware of other diseases, operations and disabilities, including accidents or work related medical conditions not already mentioned? (please specify below)

Name & Surname	YES	NO	Condition

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#### DISCLOSURES

That all intermediary (Oneplan Brokers (Pty) Ltd), Administrator (Oneplan Underwriting Managers Pty Ltd) and Insurer (Bryte Insurance Company Limited) information has been made available to me and that I have made an informed decision to take out this policy without the benefit of a full financial needs analysis. Further, I warrant that I have taken note and understand the cover limits, waiting periods and the limitations of this policy. Should there be any dispute as to the information provided, the policy schedule that may be accessed via the Oneplan App or a current copy which can be requested from the customer care department on 010 010 0010 141, will be deemed to be correct and will be the basis of this agreement.

In no way do I expect that the policy will provide unlimited cover in the event of medical occurrences unless expressly indicated as such. This is an application for a binding insurance contract on the intermediary and me and no further acceptance of terms and conditions or any other documents will be necessary for this contract to become binding. I fully understand that the Oneplan Health Insurance Policy is based on short-term insurance cover and is not a medical aid and that the policy is a month-to-month contract. The cover in this policy has no surrender/cancellation/maturity values and if my premium is unpaid, the cover applicable to the policy will lapse, subject to the Grace Period offered by the Administrator. I further declare that all the information entered by me on my behalf is true and correct and should any further information be required, I will make this available to the Administrator or Insurer as necessary for my policy or any query related to the policy. The disclosure of medical conditions is true and correct and I am in no way entering this agreement with the knowledge of undisclosed conditions or expected future conditions. The policy wording necessary for this policy to be binding on the parties will be made available to me the Oneplan App or via a copy which can be obtained through the Customer Call Centre.

#### **PAYMENT OF COVER**

I accept that the payment of any cover due to a valid claim will first be paid to the Administrator trust account held in my name, for distribution to the service provider (hospital risk claims only) and/or the Insured Person upon presentation of valid invoices for services rendered to an Insured person of this policy. I hereby issue power of attorney and a mandate to Oneplan Underwriting Managers (Pty) Ltd to act on my behalf for each claim. I understand that no additional charge will be levied against me for the services offered in assisting me with my claim.

#### **ACCEPTANCE:**

The Administrator will advise me of the acceptance of the terms of the above policy and if there are any terms and conditions that require additional disclosure for my individual policy.

#### **ITC RATING CHECK**

I authorise the Administrator to submit my details to ITC to properly rate my account and credit record. The Administrator warrants that all information received from ITC in this regard will be treated as confidential and to the purpose of administering my policy and will not be disclosed to any third parties.

#### **PAYMENT INSTRUCTIONS**

I hereby authorise Oneplan Underwriting Managers (Pty) Ltd or appointed collection agent to deduct premiums, excess amounts, or any amounts as per the policy schedule or terms and conditions of the parties. I acknowledge that failure / rejection of said debits may result in my policy being suspended or cancelled. I agree that all payment instructions issued by the Underwriter will be treated by my nominated bank as if the instruction has been issued by me personally.

#### PAYMENT

I hereby agree and authorise the above account to be debited every month through the Debicheck advance authenticated collections with the premium amount starting on the inception date or the next business day. I acknowledge that premiums are collected in advance and not in arrears.

#### **DECLINED / FAILED PAYMENTS**

Will be debited on the next debit order date, or by debit order that may be run at any time from the date of notification by our collection agent of the failed / returned payment as mentioned above.

I acknowledge that in the event of declined / failed debits, I may incur additional bank charges as levied by my bank. Should the payment be returned once, the policy cover will be suspended, and the policy may be re-dated to begin on the first of the following month. No claim will be entertained until the premium has been paid to the Administrator within the Grace Period. I hereby grant permission to the Administrator to double debit my account in the event of a rejected payment. If this double payment is returned, no further attempts will be made to collect premiums and cover will be cancelled with immediate effect.

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#### **ONEPLAN MOBILE APP**

I understand that utilisation of the automated claims process is provided by Oneplan Underwriting Managers (Pty) Ltd and is a formal submission of a claim which require claim validation.

#### **MOBILE CLAIM VALIDATION**

I accept the terms and conditions of the Oneplan Claim Card and the Administrator, as well as the conditions of the policy wording upon utilisation of my Oneplan Claim Card. I understand that I may be required to furnish a valid proof of payment to validate a claim. Should I fail to provide the requested documentation, I accept that my cover will be suspended after the 48-hour notice period. Should it be found that the claim was invalid or fraudulent I understand that Oneplan Underwriting Managers will utilise whatever means available in law to recover monies paid for fraudulent claims either by debit order or through other recovery mechanisms and that failure to recover will result in adverse credit listings being brought against the Principal Insured of the policy and may further incur legal charges for the collection of monies, which charges shall be borne by me (the Principal Insured).

#### LATE JOINER PENALTY

I accept that my monthly premium may be loaded with a "late joiner penalty" as per prescribed legislation. The penalty will only apply to me should I be 35 years or older and/or did not have previous medical aid cover or had a break in membership for more than ninety (90) days since 2001 and prior to joining Oneplan.

#### PREMIUM INCREASES/POLICY AMENDMENTS

The Administrators reserve the right to increase premiums or amend the policy cover at their discretion. Notice of any premium increases or cover amendments will be given in writing 31 (thirtyone) days before any such changes come into effect.

#### **POLICY INITIATION FEE**

I consent to my account being debited with the once-off policy initiation fee and card fee of R160.00 (One Hundred and Sixty Rand) on the same date as my first policy debit order.

#### **PREMIUM REFUNDS**

Should a policy be cancelled in writing within the first seven (7) days of the date of application (cooling off period), Oneplan will refund you your premium less an early termination penalty fee, calculated on the days you have enjoyed cover if it has been deducted from your nominated bank account. If the policy is cancelled after the seven (7) days cooling off period, a one calendar month written notification period will apply and the policy will only be cancelled thirty (30) days after the first day of the following month. I understand that my premium will only be refunded thirty (30) days after it has been deducted and I may need to submit supporting documentation before any refunds are granted.

#### CANCELLATION

Cancellations requested after the cooling off period is subject to a full calendar month notice period and must be submitted in writing to cancel@oneplan.co.za.

#### **REACTIVATION FEE**

Should the policy status become cancelled or suspended for whatever reason, a reactivation charge of R160.00 (One Hundred and Sixty Rand) will be charged.

#### **ONEPLAN CLAIM CARD (not applicable to Old School clients)**

Cards are issued per individual policyholder. Dependant cards are available at an extra charge of R160.00 (One Hundred and Sixty Rand) per card. This fee, upon request, will be deducted from my account upon a signed request received for new cards.

#### **OLD SCHOOL**

By opting not to utilise the Oneplan Mobile App and Oneplan Claim Card facility to process claims, all claims will be paid to my nominated bank account. I therefore understand I will not receive a Oneplan Claim Card. I may change the option later in writing; all Oneplan Claim Card fees will then apply.

#### **POLICY DELIVERY:**

The policy documents, policy guides and associated documents will be delivered via email within 30 days of conclusion of the sale, and the Oneplan Claim Card will be hand delivered within thirty (30) days after receipt of the initiation fee and successful collection of my first premium. The information in the policy schedule as well as in all declarations made will form the basis of the contract, and it is warranted by Oneplan Underwriting Managers (Pty) Ltd that such information is accurate. This policy, however, shall not be invalidated on account of any incorrect statement made in good faith, unless the incorrectness of such statement is of such a nature as to be likely to have materially affected the assessment of the risk under the Policy at the time the policy was issued.

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### **PLAN SELECTION**

#### APPENDIX A - PLAN TYPES - Please select a plan by marking the appropriate box with a tick

CORE PLAN	CORE PLAN +	BLUE PLAN
SINGLER480Single Insured + 1 ChildR810Single Insured + 2 Children R1 115Single Insured + 3 Children R1 395Single Insured + 4 Children R1 645COUPLER925Couple + 1 ChildR1 250Couple + 2 Children R1 540Couple + 3 Children R1 810Couple + 4 Children R2 075	SINGLE R 635   Single Insured + 1 Child R 1 010   Single Insured + 2 Children R 1 360 I   Single Insured + 3 Children R 1 680 I   Single Insured + 3 Children R 1 975 I   Couple the Structure A 1 975 I   Couple + 1 Child R 1 590 I   Couple + 2 Children R 1 925 I   Couple + 3 Children R 2 240 I   Couple + 4 Children R 2 545 I	SINGLER955Single Insured + 1 ChildR1 505Single Insured + 2 Children R2 055Single Insured + 3 Children R2 590Single Insured + 4 Children R3 110COUPLER1 835Couple + 1 ChildR2 380Couple + 2 Children R2 810Couple + 3 Children R3 215Couple + 4 Children R3 595
ADD ON EXCESS BUSTER R15 PER PERSON PER MONTH	ADD ON EXCESS BUSTER R15 PER PERSON PER MONTH	ADD ON EXCESS BUSTER R25 PER PERSON PER MONTH
PROFESSIONAL PLAN	EXECUTIVE PLAN	
SINGLER1 330Single Insured + 1 ChildR2 125Single Insured + 2 Children R2 785Single Insured + 3 Children R3 370Single Insured + 4 Children R3 950Couple + 1 ChildRCouple + 2 Children R3 610Couple + 2 Children R3 610Couple + 3 Children R4 105Couple + 4 Children R4 535	SINGLER1765Single Insured + 1 ChildR2 585Single Insured + 2 Children R3 325Single Insured + 3 Children R3 910Single Insured + 4 Children R4 480COUPLER3 130Couple + 1 ChildR3 880Couple + 2 ChildrenR4 605Couple + 3 ChildrenR5 155Couple + 4 ChildrenR5 720	
ADD ON EXCESS BUSTER R40 PER PERSON PER MONTH	ADD ON EXCESS BUSTER R40 PER PERSON PER MONTH	
		V V V V M M P C C
Principal Insured's Signature		Date

# UE ٩N

SINGLE	R	955	
Single Insured + 1 Child	R	1 505	
Single Insured + 2 Children	R	2 055	
Single Insured + 3 Children	R	2 590	
Single Insured + 4 Children	R	3 110	
COUPLE	R	1 835	
COUPLE Couple + 1 Child	<b>R</b> R	<b>1 835</b> 2 380	
Couple + 1 Child	R	2 380	

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PAYMENT INSTRUCTIONS				
Please note we accept payment only via monthly Debit Order. (Oneplan will appear on bank statement)				
Account Type: Cheque	Savings Transmission			
Monthly Deduction Amount: R				
Deduction Date: 1st	25th 28th Day of the month			
Bank:	Account Number:			
Account Name:	Branch: Branch Code:			
Account Holder's Signature:				
I,	. hereby acknowledge that I have received, read and understood this document			
Principal Insured's Signature	Date			

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